

**To:** McFarland, Verne[McFarland.Verne@epa.gov]; Ruhl, Christopher[Ruhl.Christopher@epa.gov]; Gray, David[gray.david@epa.gov]; Crossland, Ronnie[Crossland.Ronnie@epa.gov]; Curry, Ron[Curry.Ron@epa.gov]; Foster, Althea[Foster.Althea@epa.gov]; Webster, Susan[webster.susan@epa.gov]; Coleman, Sam[Coleman.Sam@epa.gov]  
**Cc:** McDonald, James[McDonald.James@epa.gov]  
**From:** Edlund, Carl  
**Sent:** Wed 8/12/2015 12:18:00 AM  
**Subject:** RE: Toll free number for Gold King

Thank you Verne! I just called it and it works!!!!

Ron/David..what is roll out...

Sent from my Windows Phone

---

**From:** McFarland, Verne  
**Sent:** 8/11/2015 6:39 PM  
**To:** Edlund, Carl; Ruhl, Christopher; Gray, David; Crossland, Ronnie; Curry, Ron; Foster, Althea; Webster, Susan; Coleman, Sam  
**Cc:** McDonald, James  
**Subject:** RE: Toll free number for Gold King

We are working on it again and will advise when done and confirmed.

Verne McFarland  
Chief, Enterprise Operations Branch  
Management Division, Region 6 (6MD-O)  
Phone: 214-665-6617  
Cell: 214-505-2876



Be kind to the environment!

Please do not print this email unless necessary.



**From:** Edlund, Carl  
**Sent:** Tuesday, August 11, 2015 6:13 PM  
**To:** McFarland, Verne; Ruhl, Christopher; Gray, David; Crossland, Ronnie; Curry, Ron; Foster, Althea; Webster, Susan; Coleman, Sam  
**Cc:** McDonald, James  
**Subject:** RE: Toll free number for Gold King

Still getting voicemail ....don't distribute until we get that fixed.

Sent from my Windows Phone

---

**From:** McFarland, Verne  
**Sent:** 8/11/2015 5:51 PM  
**To:** Ruhl, Christopher; Gray, David; Crossland, Ronnie; Edlund, Carl; Curry, Ron; Foster, Althea; Webster, Susan; Coleman, Sam  
**Cc:** McDonald, James  
**Subject:** Toll free number for Gold King

We have confirmed that the toll-free number, 844-607-9700, is operational and it is forwarded to the person designated to handle the calls. Please advise if the designee or that number changes so that we can change the forwarding.

Sent from my Windows Phone

---

**From:** Ruhl, Christopher  
**Sent:** 8/11/2015 2:45 PM  
**To:** McFarland, Verne  
**Cc:** Gray, David; Crossland, Ronnie  
**Subject:** Re: New Toll Free for R6

Sounds good. Thx

Sent from my iPhone

On Aug 11, 2015, at 1:41 PM, McFarland, Verne <[McFarland.Verne@epa.gov](mailto:McFarland.Verne@epa.gov)> wrote:

Chris - Ron says that he wants a simple number only, no words, so we're going back to RTP to get that. Stay tuned.

Sent from my Windows Phone

---

**From:** Ruhl, Christopher  
**Sent:** 8/11/2015 2:37 PM  
**To:** Gray, David  
**Cc:** McFarland, Verne; Crossland, Ronnie  
**Subject:** Re: New Toll Free for R6

I am good with either of the first 2.

Sent from my iPhone

On Aug 11, 2015, at 1:33 PM, Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)> wrote:

Call me 214.789.2619

Sent from my iPhone

On Aug 11, 2015, at 1:30 PM, McFarland, Verne <[McFarland.Verne@epa.gov](mailto:McFarland.Verne@epa.gov)> wrote:

Which of these numbers do you want to use?

Sent from my Windows Phone

---

**From:** [Malavazi, Claudia](#)  
**Sent:** 8/11/2015 2:18 PM  
**To:** [McFarland, Verne](#); [Nelson, Thomas](#); [Tamez, Adam](#)  
**Cc:** [Juris, Steven](#); [Springs, Cheryl](#); [Riddle, Bruce](#)  
**Subject:** RE: New Toll Free for R6

Here are a few options for the new toll free number. Please select your 1<sup>st</sup> and 2<sup>nd</sup> option and I will get the TF reserved with the carrier.

844-ANIMAS1

855-ANIMAS1

844-EPA1SPI

844-COSPILL

844-R8SPILL

855-R8SPILL

Thanks!

***Claudia Malavazi, LSSGB***

*Project Manager – ITS-ACT III Contract*

<image001.png>

79 TW Alexander Drive

Bldg. 4201, Suite 200

Durham, NC 27709

O: 919.541.4313

C: 919.224.9193

[malavazi.claudia@epa.gov](mailto:malavazi.claudia@epa.gov)

[www.ecs-federal.com](http://www.ecs-federal.com)

<image002.png>

**Connect with us:**

<image003.png><image004.png> <image005.png> <image006.png>  
<image007.png>

**From:** Juris, Steven

**Sent:** Tuesday, August 11, 2015 2:53 PM

**To:** Springs, Cheryl; Malavazi, Claudia; McFarland, Verne; Nelson, Thomas;  
Tamez, Adam; Riddle, Bruce

**Subject:** New Toll Free for R6

Hello folks...

Things are In process

We will have some toll free numbers for u to choose from shortly

We need the "Point To" number soon

I assume it will be a 214 665 xxxx number that is not used today

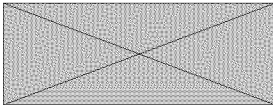
Please submit the LF / Toll Free order in eBiz whenever u can

We will make this happen very soon

Thanks

***Steve Juris***

*Program Manager – EPA ITS-ACT II Contract*



79 TW Alexander Drive,

RTP NC 27709

O: 919.541 7719

F: 919 485 3719

C: 919 604 3025

[Juris.steven@epa.gov](mailto:Juris.steven@epa.gov)

Remedy Group for VTC support: **EPA/HQ Support/VTC Support**

Remedy Group for Long Distance/Toll Free/Combined Services: **EPA/Telecom Support/L Services (Voice)**

Remedy Group for Mobile Devices: **EPA/Telecom Support/Mobile Device Support**